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INTERNATIONAL SOCIAL SECURITY ASSOCIATION

Section on *Prevention in Transportation*



Symposium "Violence, attacks and aggression in Transportation"

16. - 18. September 2015, Hamburg (Germany)

Preliminary Programme

Wednesday 16.09.2015

Starting at 18:00 Reception with Finnish Tango

Thursday 17.09.2015

9:00 - 14:00

Causes and forms of violence and aggression

- Robyn Lincoln, Bond University Australia: Incivility and Violence against Urban Bus Drivers in Australia
- Peter Zander, German Taxi & Hire car Association (BZP): Practical report – Violence in the taxi business

Prevention of violence and aggression

- Annette Schmidt, Condor Flugdienst GmbH: Attacks in Air Transport - How to prepare airline crews?
- Holger Kähler, German Social Accident Insurance Institution for the administrative sector (VBG): Conflict management in buses and trains
- Johannes Peters, German Shipowners' Association (VDR): Management Practice against Piracy

Culture of Prevention

- Susann Kluge, Berliner Verkehrsbetriebe (BVG): Prevention of violence in local public transport on the example of the Berlin Public transportation services
- Brigitta Paas, European Transport Workers' Federation (ETF): Violence against women transport workers

14:30 Afternoon programme

- Workshop Heinrich Kuhlmann, Trainer: De-escalation training for taxi / minicar and bus service (In German)
- Workshop Annette Schmidt, Condor Flugdienst GmbH: Suspicious Signs! A Profiling Concept – Training for airline crews (In English)
- Field trip: Behind the scenes - Hamburg Airport (In German / English)

Friday, 18.09.2015

9:00 - 14:00

Best practice examples and perspectives in prevention

- Prof. Gerd Neubeck, Deutsche Bahn AG: Integrated security concepts emphasize prevention
- René Rühl, Result Group GmbH: Protection against piracy in the interplay between security and occupational safety
- Invited: Dr. Elke Schneider, European Agency for Safety and Health at Work (EU OSHA)
- Prof. Dr. Thomas Görgen, German Police University: Robbery in trading – Phenomena and perspectives for prevention?

What to do after violent incidents?

- Dr. Fritzi Wiessmann, German Social Accident Insurance Institution for Deutsche Post and Deutsche Telekom (UKPT): Support concept for traumatized employees
- Patricia Murray, Health and Safety Authority Ireland: Employer's Duties of Care – Prevention, Controls and Care systems for employees threatened at their workplace

Exchange of experiences at the marketplace